

# Australia's leading independent software & IT consultants to the Accounting Industry

We offer independent, value-for-money services that support products from:

myob



access



Reckon



CASHFLOW  
manager

## Prepare for 2023 Tax Season

### Get it done right, for FREE !

#### 2023 Tax Software Installation & Year End

Tax season is upon us, and we are ready to prepare your practice for the new financial year. Regardless of whether you choose Handisoft, MYOB AE / AO, APS as your practice tax preparation suite, there are prerequisite checks to satisfy, software modules to install, databases to upgrade, end of year reports to print, and rollover routines to run before you can prepare returns for your clients.

### Flexible solutions for your Practice



## DON'T PAY

~~\$1,500.00~~

~~\$900.00~~

~~or \$499.00~~

## OUR SERVICE DIFFERENCE

*Why pay more and get less? Our Tax update and rollover service offers you the following advantages compared to using an expensive & inflexible 'software vendor' offered installation service:*

- Our service is **FREE** to all clients on our "Advantage" & "Evolution" service plans
- For clients who do not have a support plan with us, we are offering the Tax upgrade service for LESS than the software vendor's prices. In fact having your Tax Rollover performed by your software provider could cost you up to \$1,500. You could get yours **FREE** if you join a support plan with us!
- We offer flexibility of installation time slots ensuring minimum impact to your daily business activity. We offer a 'Zero Downtime' option. Whereas the software vendors are so overrun, you get little choice at all
- Other services can be server install only— i.e. the portion of Tax software updates that require PC installations must be completed by you! Our service is a turn-key solution for the whole practice!
- What if there is a problem? Avoid the long support queues with your software vendor at the busiest time of the year— our service allows you to call our congestion-free support lines—and we can manage the problem for you
- Software vendors have a 'strictly business-hours only' policy resulting in DOWNTIME for the practice during the Tax upgrade. WE'RE DIFFERENT... We can do it after-hours to minimise downtime!
- Avoid the long wait in support queues at the busiest time of the year—our service allows you to call us direct and we can manage the issue so that your staff don't have to!



[www.accountable-it.com.au](http://www.accountable-it.com.au)

# 1800 505 767



## Flexible Solutions

Accountable IT Group provides a range of expert, highly specialised services, specifically tailored for Accounting Practices

Specialised System Audits

Experienced Help Desk Support

Disaster Recovery Solutions

Managed Care & Maintenance

Networking Hardware & Software

IP Telephony & Hosted PABX, VoIP

Webhosting / Domain Names / Website Development

Internet Security Specialists

Virtualisation & DaaS IaaS Technology

Office 365, Google G-Suite, DaaS & SaaS

Cloud Solutions

Hosted Servers: Dedicated, Shared & Virtual

Efficiency Reviews & Peer Benchmarking

Business Continuity & Risk Containment

Inter-Site IP Networks & Business nbn,  
4G/5G Communications & SD-WAN

## PRE ROLLOVER CHECKLIST (What we will do for you)

Today's accounting software is very modular and integrated. This means that one part of the system has co-dependencies with other parts. Failing to have the right prerequisite updates in one module can mean that you are **unable to install the latest Tax Software**

### Does your system have sufficient resources?

Does your system have enough free Disk space, CPU & memory capacity to successfully operate the new software? **How would you know?**

### Are prerequisite Microsoft Updates installed?

Microsoft updates - your accounting software vendor assumes that your system has been correctly maintained with patches and updates from Microsoft to ensure a **reliable platform**. **Is yours ready?**

### How healthy is your existing Tax database?

Database consistency checks—Tax software installation & rollover routines can fail if the database has even small inconsistencies or errors. These can be easily identified and resolved—but it pays to do it **BEFORE software support queues blow out** and you are stuck with a **malfunctioning system**

### SQL database engine up to date?

If your practice uses SQL Tax today, has the SQL engine been upgraded to SQL 2019 or better? **How would you know?**

**Too technical? Why not let us manage this for you? Easy!**

**Smart . Business . Partner**

**flexible solutions**  
for your Practice

**www.accountable-it.com.au**





Who are we?  
What do we do?  
What do we stand for?

...why not check out our  
topical videos & blogs at  
[www.accountable-it.com.au](http://www.accountable-it.com.au)

VIDEO: 2 Minute Tech Talk : Security



What is the "Dark Web"?



Barbie IQ!



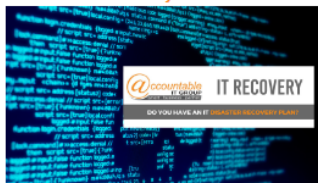
If you've been to a BBQ with some mates and business IT comes up, beware of Barbie-IQ!...

VIDEO: Internet Speed Testing



Speed test your internet connection  
- then see what it could be!

IT Disaster Recovery



Without a sufficient backup model, it is statistically unlikely that your business will recover from data loss...

5 Steps for Better Business Management



Even in ordinary times, overseeing a remote workforce can be a challenge for multiple reasons...



## 2023 Year-End Tax Software Upgrade

Booking Form—please complete & return ASAP

	During Business	After Hours (to minimise downtime)
PSM Essentials only Clients	\$300	\$450
PSM Advantage Clients	\$0	\$300
PSM Evolution Clients	\$0	\$0
Clients Without Support	\$500 or FREE	\$750 or FREE

Notes: 1) Prices exclude GST; 2) Clients without support may sign a support agreement and qualify for the pricing offered in the table above

This year Accountable Group are offering you a low-cost Tax software install, update, roll-over/forward & priority support service. This service will be provided over-the-wire and with an **after hours option** so as to ensure the fastest response, lowest cost, and least interruption to your practice. The process will be as follows:

**Friday** – 'Dial in' connect to your system and check all prerequisites are in place & download the appropriate updates to your system. Even if you have not received your Tax update yet, we will download it onto your system for you! Trigger special Tax back-up in addition to your normal back-up

**Saturday** – Connect to your system and verify the back-ups has been successful before applying the update software; apply any last minute software patches; install the new Tax product; start your Tax roll forward; monitor progress periodically

**Sunday** – Dial in again and verify the new database tables have been populated and that the software is now ready for the end of year routines; correct any anomalies; back-up Tax again; run the new software and confirm it is operational

**Monday** – Full support team on standby to immediately (no delays) deal with any support incidents related to Tax – thus giving you an advantage in being one of the first to be 100% ready for Tax 2023

**Weekend / after-hours options:** Weekend of 1-2 July OR Weekend of 8-9 July

Or for our weekday package please fax your preferred day and date to suit your requirements. The process is the same as above, but completed during business hours

Practice Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Office Hrs Ph: \_\_\_\_\_ After Hrs Ph: \_\_\_\_\_

MYOB user Y / N

HANDI user Y / N

A.P.S. user Y/N

Other Y / N

Signed \_\_\_\_\_ Date: \_\_\_\_\_

Please choose your preference below:

☐ Weekend Option 1 : 1-2 July

☐ Option 2 : 8-9 July

Please book our practice in for the 2023 Tax Installation. The software will be installed, configured, rolled forward & tested over the weekend to minimise downtime to the practice. After hours options incurs a fee (Evolutions clients exempt)

☐ Weekday Preference:  
This date: \_\_\_\_\_ is my preferred weekday to have my Tax installed.

email: [taxsupport@accountable-it.com.au](mailto:taxsupport@accountable-it.com.au)